



## CITY OF LOS ANGELES DEPARTMENT OF BUILDING AND SAFETY

The mission of the Department of Building and Safety is to protect the lives and safety of the residents and visitors of the City of Los Angeles, preserve the City's quality of life, and contribute to the City's economic development. This is accomplished through implementation of the Zoning, Building, Plumbing, Mechanical, and Electrical Codes, as well as, the State Energy and Disabled Access regulations, and State and local laws for construction and maintenance of commercial, industrial and residential buildings.

The Department of Building and Safety is the largest organization of its kind in the United States with a dedicated staff of more than 870 employees. The Department provides service to a population of more than 3.8 million people in a metropolitan area of more than 470 square miles with its 16 offices located throughout the City.

### AWARDS AND COMMENDATIONS:

The recent innovations and improvements in the City of Los Angeles Department of Building and Safety have been recognized and acknowledged by a number of local, state and national organizations. Some of these recent awards and commendations are:

**Building Department of the Year:** The Department was named "The 1999 Building Department of the Year" by the California Building Officials (CALBO) in March 1999. The Department was recognized for demonstrating excellence and achieving success in innovation, community service, education, code development and customer service.

**Innovations In American Government Award:** In May 2002, the Department was awarded the prestigious "Innovations In American Government Award" from Harvard University's John F. Kennedy School of Government for its use of technology and performance measurements to increase productivity and customer service in a large governmental organization.

**Grand Prize for Productivity and Quality:** In September 1999, the Los Angeles County Quality and Productivity Commission awarded its "Grand Prize for Productivity and Quality" to the City of Los Angeles Department of Building and Safety and the County of Los Angeles Building Division for their tremendous innovation in creating and developing the Los Angeles Regional Uniform Code Program (LARUCP). This program creates regional uniformity and reduces the number of local technical amendments to model codes, including the Uniform Building Code, Uniform Plumbing Code, Uniform Mechanical Code and the National Electrical Code, as amended by the State of California, for adoption by jurisdictions in the greater Los Angeles region.

**National Streamlining Achievement Award:** The National Conference of States on Building Codes and Standards, Inc. (NCS/BCS) in April 1999 announced that City of Los Angeles was the 1999 recipient of the "Streamlining Achievement Award." The Department was recognized for its innovation in its Case Management Unit, which assists customers by guiding them through City's regulatory agencies, policies and procedures in a timely and efficient manner.

**Building Official of the Year:** In March 2000, Department General Manager, Andrew A. Adelman was presented with this award by California Building Officials, which represents all Building Officials in the State of California, for his extraordinary accomplishments in the City of Los Angeles and in helping others in the building code enforcement profession.

**Los Angeles Downtown Breakfast Club's Rose Award:** The Department received the Rose Award from the Downtown Breakfast Club in April of 1999 for its outstanding contribution to the enhancement of the City's business climate and economic development, which includes the Department's One Stop Construction Service Center and streamlining the development review process.

**Local Government Official of the Year - West Region:** This award was given to the Department of Building and Safety from the Building Industry Association in February 2000 in recognition of the improvement and innovations in development review and approval that have been implemented by the Department of Building and Safety.

**The Westside Prize 2000 and Westside Prize 2002:** In June 2000, the General Manager of the Department of Building and Safety, Andrew A. Adelman, received a "Special Award" from the Westside Urban Forum for the outstanding work in creating a new culture of customer service in the Department. Then, in June 2002, the City of Los Angeles Department of Building and Safety was recognized again by the Westside Urban Forum for the e-Permit project, which allows the Department of Building and Safety customers to apply for, pay for and receive express permits via the internet or a fax machine 24 hours a day, seven days a week.